



# **Title VI Civil Rights Notice to Residents**

Byron Health Center is committed to ensuring that no resident is excluded from participation in, or denied the benefits of, its services regardless of race, color, age, sex, sexual orientation, gender identity, disability, national origin, religion, income status or limited English proficiency, as provided by Title VI of the Civil Rights Act of 1964, as amended. It is Byron Health Center's objective to:

- Ensure that the level and quality of transportation service is provided to residents regardless of race, color, age, sex, sexual orientation, gender identity, disability, national origin, religion, income status or limited English proficiency;
- Promote the full and fair participation of all affected populations in transportation decision making;
- Prevent the denial, reduction, or delay in benefits related to programs and activities that benefit minority or low-income populations of residents;
- Ensure meaningful access to programs and activities by residents with limited English proficiency.

Byron Health Center is committed to a policy of non-discrimination in the conduct of its business; including, adherence to Title VI responsibilities and the delivery of equitable and accessible transportation services. Any resident who believes that he or she has been subjected to discrimination under Title VI regardless of race, color, age, sex, sexual orientation, gender identity, disability, national origin, religion, income status or limited English proficiency may file a Title VI complaint with Byron Health Center or the Indiana Long Term Care Ombudsman.

Any such complaint must be in writing and submitted to the Byron Health Center Title VI Coordinator or the Indiana Long Term Care Ombudsman within one hundred eighty (180) days following the date of the alleged discrimination. A Title VI Civil Rights/ADA Complaint Form is available by calling 260-637-3166 or on our website [www.byronhealth.org](http://www.byronhealth.org).

To submit a complaint or if information is needed in another language contact:

John Drebenstedt, Byron Health Center Director  
of Marketing & Public Relations (Title VI  
Coordinator), 12101 Lima Road, Fort Wayne,  
Indiana, 46818  
Or

the Indiana Long Term Care Area III Ombudsman  
(Aisha R LaRoche), Office of the Long Term Care  
Ombudsman, 402 W Washington St, Room W454,  
PO Box 7083, MS 21, Indianapolis, Indiana 46207-  
7083 or at 260-469-3161 or toll-free at 866-523-  
5362.